

Roadpost Support Center

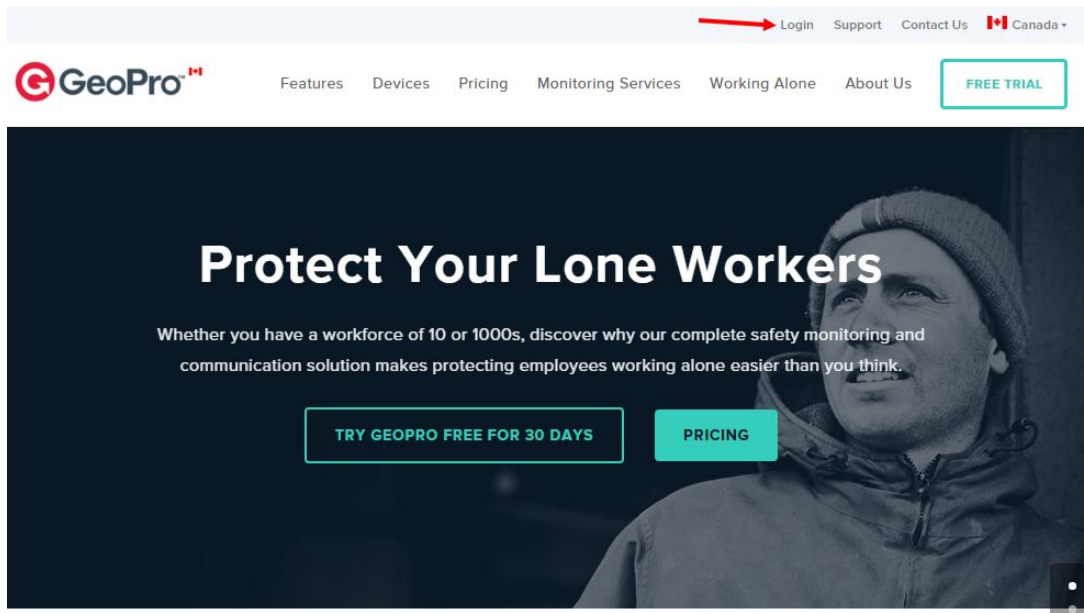
Portal > Knowledgebase > GeoPro > GeoPro Web App > Account Management for Administrators > [Account Management Overview \[GPv3\]](#)

Account Management Overview [GPv3]

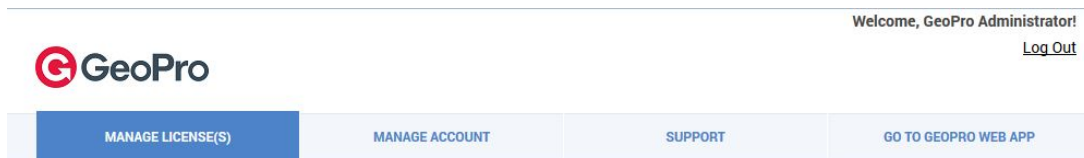
Lu Parente - 2015-11-20 - in [Account Management for Administrators](#)

The **Account Management** section allows GeoPro Administrators to **manage licenses, manage payment details**, as well as **view and download invoices**. Managing licenses includes Administrator and Monitor licenses, device licenses, service plan changes, suspensions, unsuspensions, and deactivations. All requests are submitted and processed in **real-time**.

Navigating to the Account Management section can be done from the GeoPro web app by selecting **Options** followed by **Account Management** or directly by navigating to <http://www.geoprosolutions.com/> and selecting **Login** (top right corner).



Once logged into the Account Management section, your navigational tabs will be listed across the top of the screen. Here you have the ability to select from the following options, **Manage License(s)**, **Manage Account**, **Support** and **Go To GeoPro Web App**.



Select **Manage License(s)** to manage your Administrator and Monitor licenses, device licenses, perform service plan changes, suspensions, unsuspensions, and deactivations. You will be presented with a grid of licenses and the ability to perform a number of functions.



- MANAGE LICENSE(S)**
- MANAGE ACCOUNT
- SUPPORT
- GO TO GEOPRO WEB APP

GEOPRO LICENSE MANAGEMENT DASHBOARD

One administrative license and three (3) GeoPro mobile app licenses are included in your free 30-day trial. Click "Add new license(s)" button below to get started.

Search License(s)

Add new license(s) ▾

5 Item(s)

Show 10 per page

Select	License	Service Number/IMEI	Email	Plan	State
<input type="checkbox"/>		300434060111111	inreach@gmail.com	GeoPro inReach 8K Plan	Active
<input type="checkbox"/>		+1-647-555-2222	android@gmail.com	GeoPro Mobile App License (Android) (trial)	Active
<input type="checkbox"/>		+1-647-555-1111	iphone@gmail.com	GeoPro Mobile App License (iPhone) (trial)	Active
<input type="checkbox"/>			monitor@gmail.com	GeoPro Monitor License	Active
<input type="checkbox"/>			admin@gmail.com	GeoPro Admin License	Active

- Change Plans
- Suspend
- Unsuspend
- Deactivate

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Select **Manage Account** to view your **Account Details**, manage your **Payment Details**, view and save **Invoices**, and perform a **Change Password** for your Administrator account.

MANAGE LICENSE(S)	MANAGE ACCOUNT	SUPPORT	GO TO GEOPRO WEB APP
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MANAGE ACCOUNT

ACCOUNT DETAILS	PAYMENT DETAILS	INVOICES	CHANGE PASSWORD
Company	LP Demo PRD [Test Acct]		
Name	GeoPro Administrator		
Email	admin@gmail.com		
Account#	RC304488		
Tenant Code	6541		
Trial End Date	2015-12-02		

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Select **Support** and a new tab will open redirecting you to the GeoPro section of the Roadpost Knowledgebase. The GeoPro section of the Roadpost Knowledgebase contains **how-to articles** related to performing all functions of the GeoPro Web App and Account Management.

1.888.290.1616

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Support Center

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Knowledgebase: GeoPro

There are 8 sub-categories

GeoPro Web App v3

- [Deleting your Points of Interest from the C...](#)
- [Editing your Points of Interest from the Op...](#)
- [Creating your own Points of Interest from...](#)
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Knowledgebase

Our knowledgebase contains 465 articles written by our support team to help you answer your questions

- [Iridium](#) 150
- [Inmarsat](#) 53
- [inReach](#) 1
- [GeoPro](#) 219
- [Other Devices](#) 64
- [Other Frequently Asked Que...](#)

Feedback

Tell us what you think! Submit your feedback or vote on feedback provided by others.

Select **Go To GeoPro Web App** and a new tab will open redirecting you to the GeoPro Web App login page. You may or not be prompted to login based on your web browser's settings.



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