

# Roadpost Support Center

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## Audible alerts not working on GeoPro Messenger

David Jones - 2014-05-14 - in Troubleshooting

Follow the steps below if the audible alerts are not working on the GeoPro Messenger GPM1000.

**Note:** The GPM1000 has built-in audible alerts which can be configured for the following events; Message waiting, Emergency, Low power. This article contains each of the three audible alert types.

Solution: Configuring "Msg Waiting Alert"

1. Press the "Menu" softkey.
2. Scroll to "Unit Settings" and press the "Select" softkey.
3. Scroll to "Event Alerts" and press the "Select" softkey.
4. Scroll to "Audio Alerts" and press the "Select" softkey.
5. Scroll to "Msg Waiting Alert" and press the "Select" softkey.
6. Scroll to the desired option (ON or OFF) and press the "Select" softkey.
7. Press the "Back" softkey to save the setting and return to the previous menu.
8. Send a message to the device and confirm the selected audible alert setting is active.
9. If the selected audible alert setting is not working, power the device OFF and back ON again and repeat step 8.
10. If the audible alert is still not working, please contact GeoPro Technical Support to make arrangements for an RMA.