

# Roadpost Support Center

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## Configuring Quick Call Buttons for the GeoPro Mobile App from the Options tab

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Quick Call enables a GeoPro Mobile App User to rapidly place a phone call to one of two predefined phone numbers. As an Administrator or Monitor you will control what number is dialed when a Quick Call button is pressed, and how those buttons are labeled.

This article explains how to set or modify the phone number called when a button is pressed, and how those buttons are labeled in the app.

1. First navigate to the **Options** tab, then to **Tenant** -> select your tenant name -> **App Call Buttons**.

2. Here you will be presented with three fields for each button:

**Call Button Label:** The text entered in this field will appear in the user's Mobile App as a label for the quick call button.

**Call Button Description:** This field will not appear in the app. It is an optional field for you as the Admin to record notes regarding the button

**Call Button Number:** Here you will input the phone number dialed when the button is pressed. Note, the number entered must be preceded with a '+' followed by the country code dialed.

The image displays two side-by-side screenshots of the 'App Call Buttons' configuration interface for 'Bob's Tenant'. The left screenshot shows the initial state with empty input fields for 'Call Button Label 1', 'Call Button Description 1', and 'Call Button Number 1'. The right screenshot shows the fields populated with 'Building Security', 'Direct line to on call security desk', and '+15551234567'. Red arrows indicate the transition from the empty state to the populated state. Both screenshots include 'OK' and 'Cancel' buttons at the bottom.

3. After updating the fields as required select **OK** to save your changes.

[← Bob's Tenant](#)      **App Call Buttons**

Call Button Label 1

Call Button Description 1

Call Button Number 1

Call Button Label 2

Call Button Description 2

Call Button Number 2

Here is how the above example will appear in the app once the changes are saved:



Building Security

Note: Event Notifications can be triggered when a Quick Call is initiated. To create an Event Notification that is triggered in this way, set the Event to "When message type equals QuickCall" as pictured below:

[← Event Notifications](#) **Edit Event Notification**

Events Applies to Actions Name Summary

Match the following event

When message type

equals

QuickCall

[+ Add Event](#)

Cancel Next >

For more information on how to configure your Event Notifications see: [Creating Global Event Notifications from the Options tab.](#)