

Roadpost Support Center

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Declaring an Emergency on a Device from the Devices tab [GPv3]

Lu Parente - 2016-03-16 - in How-To

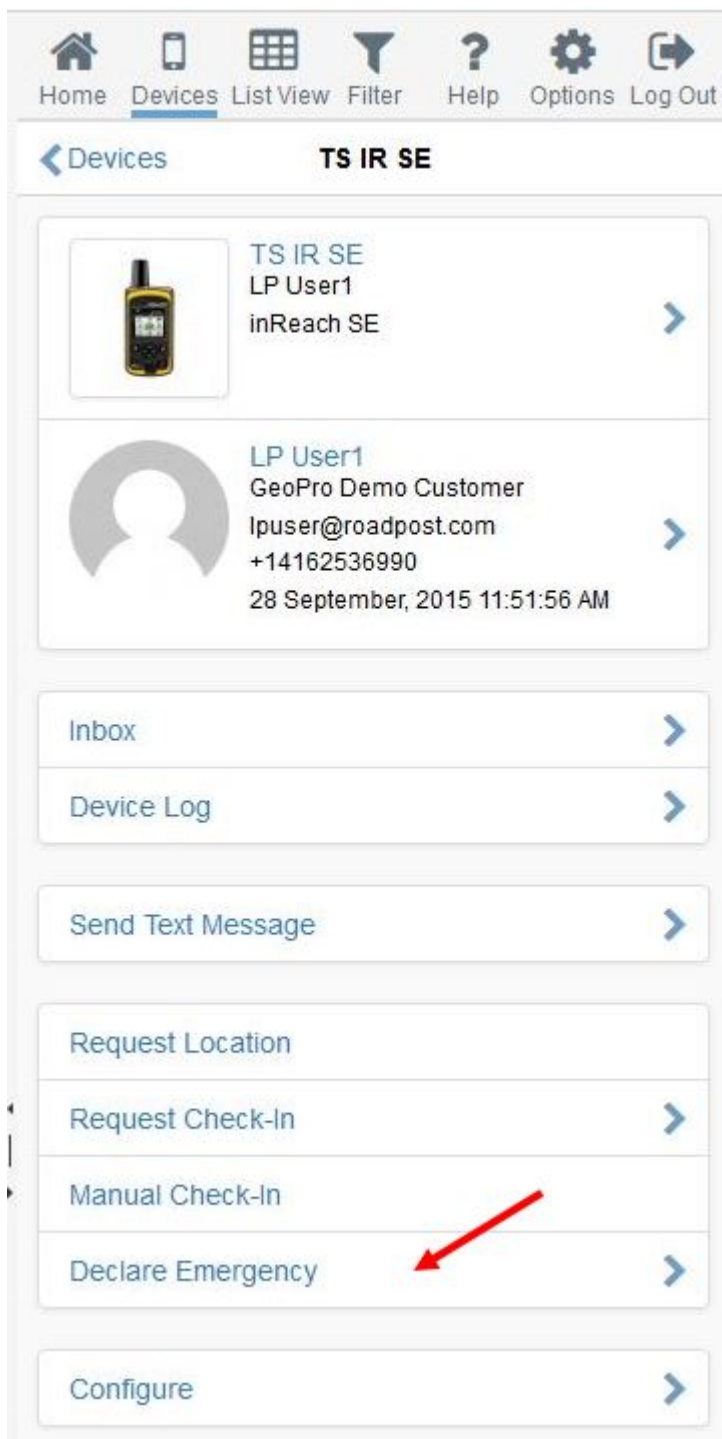
The GeoPro web app provides Administrators and Monitors with the ability to **Declare Emergency** on behalf of a device. When an emergency has been manually declared by an Administrator or Monitor, the GeoPro web app will notify the defined **Escalation Contacts** based on the configured **Event Notifications**. If you've selected to use **GEOS**, they will be notified in addition to the defined escalation contacts. If you've selected to use **Internal Monitoring** (GEOS Backup), GEOS will follow up with the escalation contacts to ensure they are aware of the emergency and taking appropriate action.

Note: Your escalation contacts can be modified by navigating to the Global Address Book and editing the contacts flagged as Escalation Contacts.

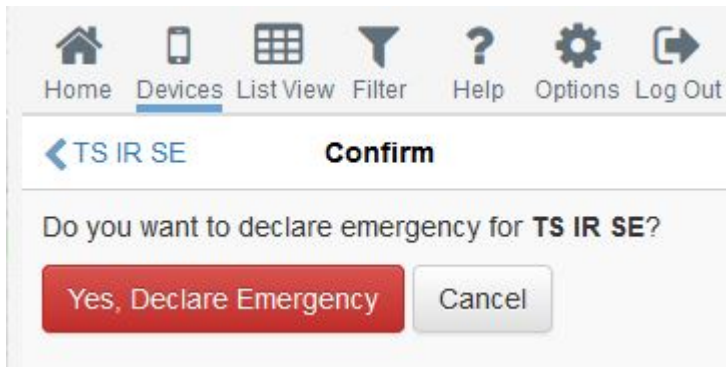
1. To **Declare Emergency** on a device, navigate to the **Devices** tab and select the desired device.



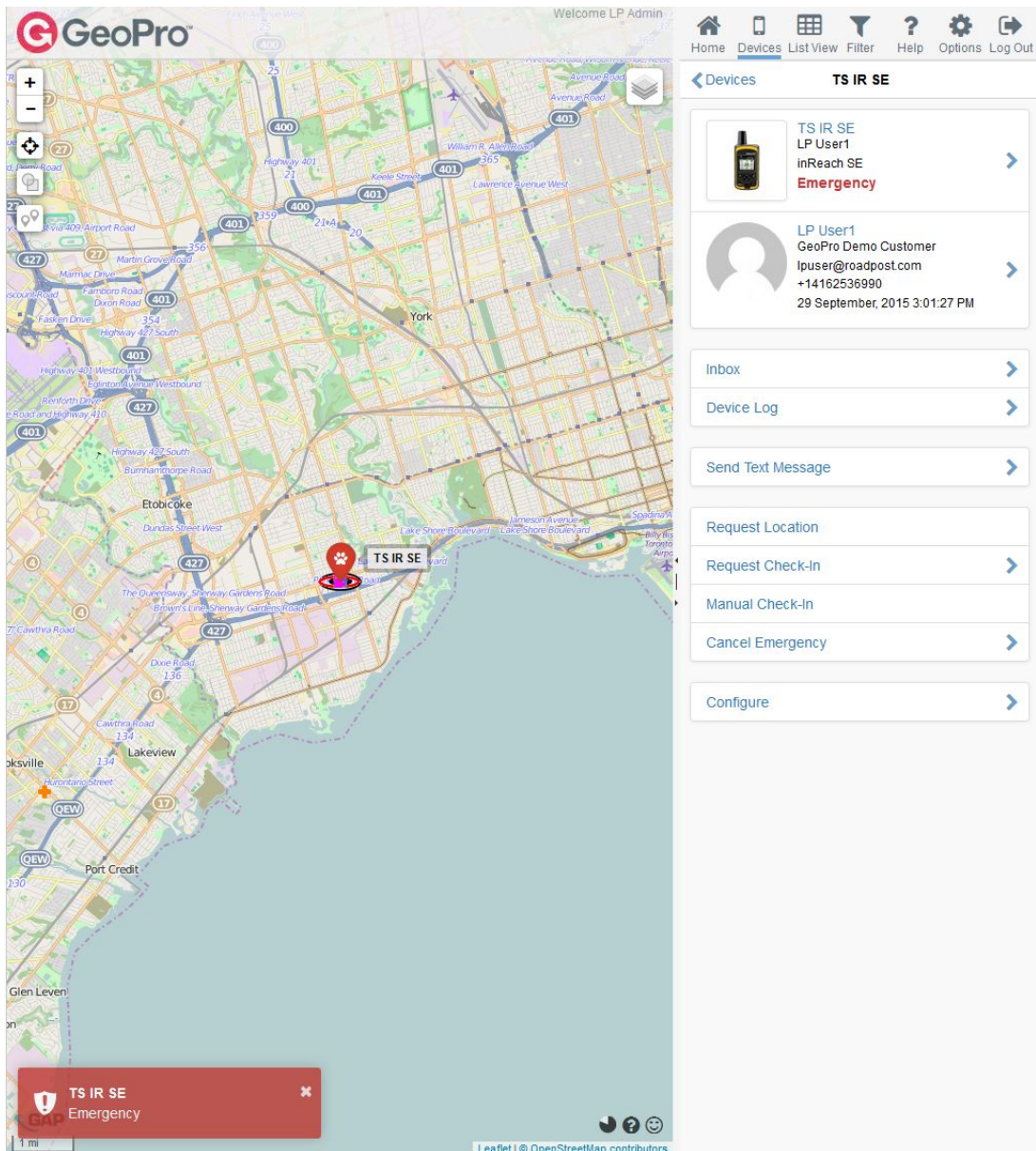
2. The device page for the selected device will be displayed, select **Declare Emergency** from the list.



3. You will be presented with a confirmation screen prompting if you would like to proceed, select **Yes, Declare Emergency** to trigger the emergency on behalf of the device user.



4. Once confirmed, the device will be in an emergency state, the escalations contacts (as well as GEOS if selected) will be notified, and the headcrumb on the map will appear red in colour.



5. Subsequently, the emergency can be cancelled by selecting **Cancel Emergency** from the list.

< Devices **TS IR SE**



TS IR SE
LP User1
inReach SE
Emergency



LP User1
GeoPro Demo Customer
lpuser@roadpost.com
+14162536990
29 September, 2015 3:01:27 PM



Inbox



Device Log



Send Text Message



Request Location

Request Check-In



Manual Check-In

Cancel Emergency



Configure

