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LCD display not working on GeoPro Messenger

David Jones - 2014-05-14 - in Troubleshooting

Follow the instructions below if the LCD display is not working on the GeoPro Messenger GPM1000.

Note: The GPM1000 uses a monochrome liquid crystal display. Due to extreme environmental temperatures and rugged usage/conditions the LCD may become damaged over time.

Solution 1: Remove and reinsert the battery

1. Turn the device to its back-side
2. Remove the two D-Ring screws securing the battery cover
3. Remove battery cover
4. Remove and unplug the battery
5. Plug in and reseal the battery
6. Reseat the battery cover and secure the two D-Ring screws
7. Turn the device to its front-side and it should have automatically powered on.
8. Confirm the power LED flashes periodically (set to ON and flashes by default) and check if the display is functioning.
9. If the power LED does not flash periodically and the display is not functioning, please proceed to the next solution.
10. If the power LED is flashing and the display is not functioning, please contact GeoPro Technical Support to make arrangements for an RMA.

Solution 2: Replacing the battery

1. Turn the device to its back-side
2. Remove the two D-Ring screws securing the battery cover
3. Remove battery cover
4. Remove and unplug the battery
5. Plug in and reseal the replacement battery
6. Reseat the battery cover and secure the two D-Ring screws
7. Turn the device to its front-side and it should have automatically powered on.
8. Confirm the power LED flashes periodically (set to ON and flashes by default) and check if the display is functioning.
9. If the power LED does not flash periodically and the display is not functioning, please contact GeoPro Technical Support to make arrangements for an RMA.
10. If the power LED is flashing and the display is not functioning, please contact GeoPro Technical Support to make arrangements for an RMA.