

# Roadpost Support Center

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## List View tab Overview for Administrators & Monitors [GPv3]

Lu Parente - 2019-09-06 - in List View

The **List View** tab provides Administrators and Monitors with the ability to view the most recent interactions from each of the devices provisioned to your account, as well as the ability to review device details, user details and perform specific actions on device users.

When viewing the List View while logged in as the Administrator or Monitor, you will be presented with a **matrix of devices, the last time the device communicated, the current device state, the assigned user, the assigned group, the assigned check-in schedule** and other related details.

By default this view will display devices which are in the **Emergency and Overdue state**. Note the arrow highlighted in the figure below.

Device Name	Last Messa...	State	User	Group	Monitoring
Mary's Safety Wearable	2019-09-06 10:13 AM	Emergency	Mary M.	Cellular Devices	
Jim's Galaxy S10+	2019-09-06 10:11 AM	Overdue	Jim B.	Cellular Devices	Every 15 minutes

Device Details   User Details   Actions



**Mary's Safety Wearable**  
Device Type: iHelp+ 3G  
Phone Number: +16473390703  
Group: Cellular Devices  
Emergency State: **Emergency**  
Emergency from 2019-09-06 10:02 AM  
Overdue State: None

**Position**  
Last Location: 43.6245°N 79.5071°W

**Check-in Schedule**  
Name: Day Shift [disabled]  
Last Expected Check-In: 2019-09-06 10:10 AM  
Last Check-In: 2019-09-06 10:07 AM

Refresh   Close   Show Emergency and Overdue devices only

Disabling the **Show Emergency and Overdue devices only** will display all recent interactions from each of the device users on the account, regardless of their state. Notice the devices which display the **Normal** state.

Device Name	Last Messa...	State	User	Group	Monitoring
Mary's Safety Wearable	2019-09-06 10:14 AM	Emergency	Mary M.	Cellular Devices	
Jim's Galaxy S10+	2019-09-06 10:11 AM	Overdue	Jim B.	Cellular Devices	Every 15 minutes
Sally's Extreme	2019-09-05 5:52 PM	Normal	Sally N.	Satellite Devices	
George's inReach	2019-09-06 9:59 AM	Normal	George C.	Satellite Devices	
Mark's iPhone 8	2019-09-06 10:01 AM	Normal	Mark W.	Cellular Devices	

Device Details   User Details   Actions



**Mary's Safety Wearable**  
Device Type: iHelp+ 3G  
Phone Number: +16473390703  
Group: Cellular Devices  
Emergency State: **Emergency**  
Emergency from 2019-09-06 10:02 AM  
Overdue State: None

**Position**  
Last Location: 43.6245°N 79.5071°W

**Check-in Schedule**  
Name: Day Shift [disabled]  
Last Expected Check-In: 2019-09-06 10:15 AM  
Last Check-In: 2019-09-06 10:07 AM

Refresh   Close   [Show Emergency and Overdue devices only](#)

At the bottom of the List View page, you are presented with 3 tabs, **Device Details**, **User Details** and **Actions**.

The **Device Details** tab displays information related to the device, such as the **device name**, **assigned group**, **current state**, **last position**, **location time**, **check-in schedule name**, **last expected check-in** and the **last check-in** that occurred.

Device Details   User Details   Actions



**Mary's Safety Wearable**  
Device Type: iHelp+ 3G  
Phone Number: +16473390703  
Group: Cellular Devices  
Emergency State: **Emergency**  
Emergency from 2019-09-06 10:02 AM  
Overdue State: None

**Position**  
Last Location: 43.6245°N 79.5071°W

**Check-in Schedule**  
Name: Day Shift [disabled]  
Last Expected Check-In: 2019-09-06 10:15 AM  
Last Check-In: 2019-09-06 10:07 AM

Refresh   Close   [Show Emergency and Overdue devices only](#)

The **User Details** tab displays information related to the user assigned to the device, such as the user's **email address**, **primary**, **secondary**, **tertiary phone number**, and **address**.

Device Details   User Details   **Actions**



**Mary M.**  
Email: mary.m@gmail.com  
Primary Phone: +14162536990  
Address: 7A Taymall Ave, Toronto, M8Z3Y8,  
ON, Canada

Refresh   Close   [Show Emergency and Overdue devices only](#)

The **Actions** tab allows you to perform specific actions on the selected device, such as **declare** and **cancel emergency, request check-in, clear check-in request, manual check-in, text message** and other device specific actions. Please note, that some buttons only appear once the device is in a certain state or certain actions are pending.

Device Details   **User Details**   Actions

Acknowledge Emergency   Cancel Emergency   Request Location   Request Check-In   Manual Check-In

Refresh   Close   [Show Emergency and Overdue devices only](#)