

Roadpost Support Center

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Requesting the Location of a Group from the Options tab [GPv3]

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Selecting **Groups** from the **Options** tab provides Administrators with the ability to manage groups. Managing groups consists of **creating new groups, modifying group members, assigning check-in schedules, and deleting groups.**

Administrators and Monitors can perform actions on an entire group, such as **Request Location, Request Check-In, Send Text Message, Enable Check-In Schedule** and **Disable Check-In Schedule.**

This article explains how to request the location of a group.

1. To request the location of a group, navigate to the **Options** tab and select **Groups** from the list.



2. The groups list will be displayed, select the desired group from the list.



3. The group page will be displayed, select **Request Location** from the list.

Note: The Request Location feature will only work for supported devices. If the device type does not support this feature, the device will not return its location to the GeoPro web app.

Home Devices List View Filter Help Options Log Out

< Groups **Mobile App Devices**

Tenant: LP Demo PRD [Test Acct]
Check-In Schedule: Interval Schedule [15min]

Manage

Rename >

Delete >

Check-In Schedule >

Request Location >

Request Check-In >

Send Text Message >

Create Public Map

4. Once the location request has been sent, you will be provided with confirmation. If there are any devices which do not support the location request, a message indicating so will appear on the confirmation screen.

Home Devices List View Filter Help Options Log Out

< Group 1 **Group**

Location Request sent to Group 1.

No devices in Group 1 group support Location Request messages.

Please note devices must also be on and have coverage to receive the message