

# Roadpost Support Center

Portal > Knowledgebase > BEAM > SatDOCK 9555 > SatDOCK-G 9555 Firmware Upgrade

---

## SatDOCK-G 9555 Firmware Upgrade

Lu Parente - 2019-12-29 - in SatDOCK 9555

Follow the instructions below to upgrade the firmware for the Beam SatDOCK-G 9555 docking station.

Beam docking station, SatDOCK-G 9555, is now fully compatible with firmware version HT17001 for the Iridium 9555 Handset. **NOTE:** This is not the most recent firmware version for the Iridium 9555 Handset.

This firmware upgrade will address the issue of the Iridium 9555 handset rebooting whilst docked in one of the above mentioned docking station.

**IMPORTANT:** Before proceeding with the instructions below, please uninstall the existing version of the SatDOCK Management System (SDMS).

1. Click [HERE!](#) to download the latest version of SDMS.
2. Click [HERE!](#) to view the SatDOCK-G 9555 firmware release notes.

**Note:** The SDMS installation package will provide you with necessary software used to connect to the docking station and process the firmware upgrade.

3. Extract the downloaded zip file to a folder on your Desktop.
4. Run the **setup.exe** file to begin the installation process.

**Note:** Please ensure the USB cable is NOT connected to the computer at this time.

5. When prompted, connect the dock to the computer via USB and continue with the driver installation.
6. Once the installation has completed, open the SatDOCK Management System application.
7. The docking station should be automatically detected once the application opens. If not, press **Connect** (top right) to establish a connection.
8. The SDMS software should automatically detect a firmware upgrade is necessary and prompt you to continue. If not, press **Show Advance Options** and select **Upgrade Firmware** followed by **Start** to proceed.