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Unsuspending License(s) using Account Management [GPv3]

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The **Account Management** section allows Administrators to perform service plan suspensions and suspension removals for supported licenses. Suspensions and unsuspensions can be completed at any time. Not all licenses support the option to **Suspend** or **Unsuspend**. All changes are completed in real-time.

Note: The Account Management section can be accessed directly from the **Options** menu in the GeoPro web app or by navigating to <https://account.geoprosolutions.com/> and entering your Administrator credentials.

While a license is suspended, the license will no longer be operational until the suspension has been removed.

This article explains how to **unsuspend** a license.

1. To unsuspend a license, navigate to the **Manage License(s)** tab, select the desired license by putting a **check** in the box, and select **Suspend**.

Welcome, GeoPro Administrator! [Log Out](#)

GeoPro

MANAGE LICENSE(S) MANAGE ACCOUNT SUPPORT GO TO GEOPRO WEB APP

GEOPRO LICENSE MANAGEMENT DASHBOARD

One administrative license and three (3) GeoPro mobile app licenses are included in your free 30-day trial. Click "Add new license(s)" button below to get started.

Search License(s)

5 Item(s) Show 10 per page

Select	License	Service Number/IMEI	Email	Plan	State
<input checked="" type="checkbox"/>		300434060111111	inreach@gmail.com	GeoPro inReach Suspension Plan	Active
<input type="checkbox"/>		+1-647-555-2222	android@gmail.com	GeoPro Mobile App License (Android) (trial)	Active
<input type="checkbox"/>		+1-647-555-1111	iphone@gmail.com	GeoPro Mobile App License (iPhone) (trial)	Active
<input type="checkbox"/>			monitor@gmail.com	GeoPro Monitor License	Active
<input type="checkbox"/>			admin@gmail.com	GeoPro Admin License	Active

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2. The Unsuspend page will be displayed. Confirm you've selected the correct license by viewing the license name or device IMEI.

2a. If unsuspending an inReach, select the desired service plan and the license will unsuspend.

SELECTED DEVICES

The following device(s) were selected for unsuspension:

IMEI	Plan
300434060111111	GeoPro inReach Suspension Plan

NEW PLAN DETAILS

Once unsuspending, your inReach device will be able to transmit data to the GeoPro web app and the assigned user will receive a notification that their Iridium service has been enabled. Please choose from one of the monthly plans below to unsuspend your inReach.

Tip: You'll be able to change this anytime you want.

GeoPro Plan	GeoPro 8K Plan	GeoPro 25K Plan	GeoPro 50K Plan
Monthly Fee	\$40.00	\$65.00	\$90.00
Included Data	8,000	25,000	50,000
Approx. Messages	100	312	625
OR Approx. Tracks	400	1,250	2,500
Additional Data (per 10 bytes)	\$0.10	\$0.08	\$0.08
Pick a plan	Select Plan	Select Plan	Select Plan

2b. If unsuspending a Mobile App license, select **Unsuspend**.

SELECTED DEVICES

The following device(s) were selected for unsuspension:

Mobile Number	Price
+1-647-555-1111	\$0.00

Unsuspend

3. Once selected, you will automatically return to the Account Management Dashboard. The suspension removal request for the selected license will appear in the **Pending** state until the change has been completed successfully.