

Roadpost Support Center

Portal > Knowledgebase > GeoPro > GeoPro Web App > Web App for Administrators > Devices Tab > How-To > Using the Conversation view from the Devices tab [GPv3]

Using the Conversation view from the Devices tab [GPv3]

Lu Parente - 2019-04-17 - in How-To

The device **Conversation** view displays all message interactions between an Administrator or Monitor with the device user. The conversation is presented in a message thread format and displays any message transactions in the last 72 hours. Administrator and Monitors also have the ability to send a message to the device user from this section therefore facilitating a two-way conversation for device types which support messaging.





Note: In order for a conversation to be established with a device user, the Administrator or Monitor must send the initial message. Once a conversation thread has been established, Administrators, Monitors, or device users can initiate conversation at any given time.

1. To view a device's **Conversation** thread, navigate to the **Devices** tab and select the desired device.

Home Devices List View Filter Help Options Log Out

Devices


Search [] [Q] [A-Z]

-  **GeoPro LW iPhone**
GeoPro iPhone User
Lone Worker for iPhone >
-  **GeoPro inReach**
GeoPro inReach User
inReach SE >
-  **GeoPro LW Android**
GeoPro Android User
Lone Worker for Android >
-  **GeoPro Extreme**
GeoPro Extreme User
Iridium Extreme >


2. The device page for the selected device will be displayed, select **Conversation** from the list.

Home Devices List View Filter Help Options Log Out

< Devices **GeoPro inReach**




GeoPro inReach
GeoPro inReach User
inReach SE >



GeoPro inReach User
LP Demo PRD [Test Acct]
inreach@gmail.com
24 November, 2015 9:18:30 AM >

Inbox >

Conversation > 

Device Log >

Send Text Message >

Request Location

Request Check-In >

Manual Check-In

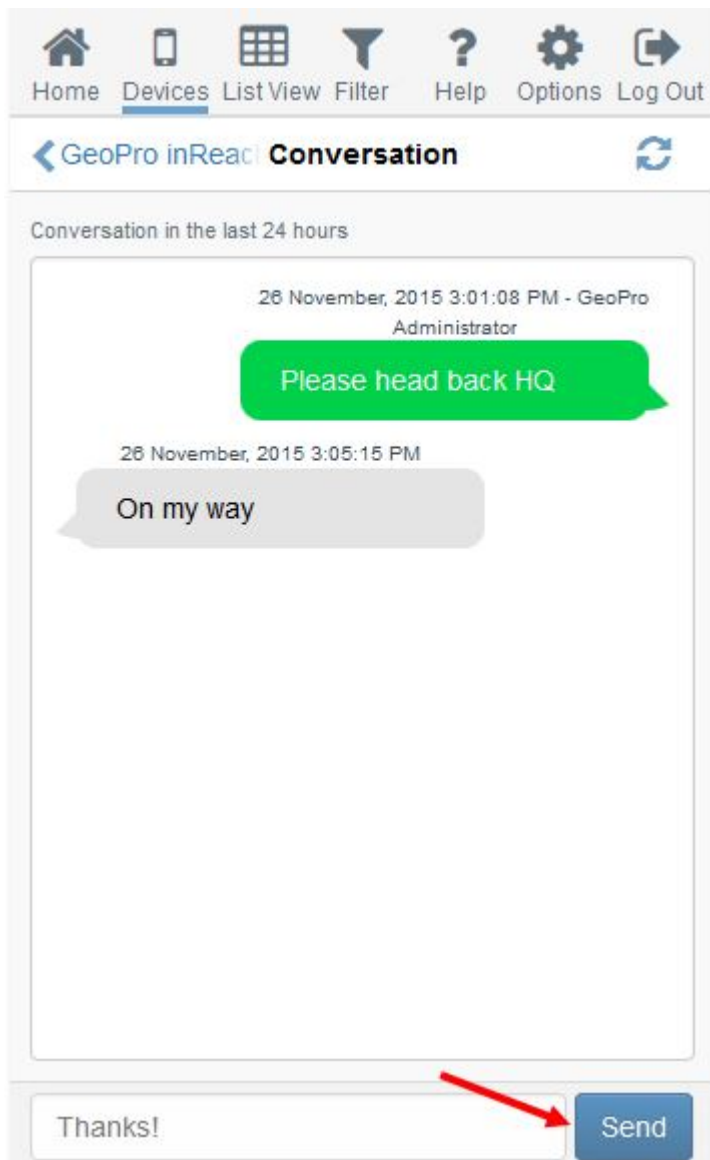
Declare Emergency >

Configure >

3. You are now presented with the Conversation view for the selected device. Message interactions which have occurred within the last 72 hours will be displayed.

The screenshot displays a mobile application interface for a conversation. At the top, there is a navigation bar with icons and labels: Home, Devices (underlined), List View, Filter, Help, Options, and Log Out. Below this is a header for the conversation, showing a back arrow, the text "GeoPro inReach Conversation", and a refresh icon. The main content area is titled "Conversation in the last 24 hours" and contains two messages. The first message is a green bubble from "GeoPro Administrator" dated "26 November, 2015 3:01:08 PM" with the text "Please head back HQ". The second message is a grey bubble dated "26 November, 2015 3:05:15 PM" with the text "On my way". At the bottom, there is a text input field with the placeholder text "Enter your message" and a blue "Send" button.

4. Using the text box at the bottom of the page, enter the desired message and press **Send**.



5. Your message has now been sent to the device. When the device receives the message, the device user can reply and the response will appear in the conversation thread.